

RETURN NOTE



Please use this return form for exchange or refunding of items.
Please remember that all items must be in their original condition, unworn and unwashed.
Please include this return form in your return packet.
Returns without a return form cannot be processed.

Name _____

E-Mail: _____

Order -No. _____

Order Date: _____

Delivery address: _____

Article/Reference	Name Of Item	Size	QTY	Return Code *
MX				
MX				
MX				
MX				
MX				
MX				
MX				
MX				
MX				
MX				
MX				

*** Return Codes**

Delivery Service	
A	wrong Item
B	duplicate shipment
C	had cancelled merchandise

Quality	
D	article defect (pls specificate defect)
E	fabric quality
F	article not as illustrated (color, cut, design)

Size	
G	larger than expected
H	smaller than expected

Other	
I	
J	

Return and exchange

- If you are not satisfied please return the item within 30 days.
- Refund is made the same way as payment.

Please note:

- You can send your returns by any carrier of your choice.
- Freight charges will not be refunded.
- Items of the same or a lower value than the original order will be sent without additional handling charges.

Send your returns to:

Matrix Shop
c/o Brands TeamTex GmbH
Hittfelder Kirchweg 9-13
21220 Seevetal
GERMANY